



ANTRIM AND NEWTOWNABBEY CREMATORIUM

GUIDANCE ON ATTENDING A CREMATION CEREMONY

**Antrim and Newtownabbey Crematorium,
582 Doagh Road, BT36 5BU**



Attending Ceremonies

Each ceremony at Antrim and Newtownabbey Crematorium is a deeply personal experience for family and friends and we want to give everyone the time and space to pay their respects and share their memories of their loved one in their own way.

To allow bereaved families at every ceremony to take that time for themselves, we ask that if you are attending a ceremony, you arrive no more than 10 minutes before the ceremony start time.

We can have several ceremonies in a day and if you arrive too early you may unintentionally be encroaching on another bereaved family's time. When mourners arrive 20 or 30 minutes early this causes traffic congestion around the site and impacts on the traffic management for those trying to depart after their service.

You are also likely to find it easier to park if you arrive after the prior service has already departed our car park.

Leaving the Crematorium After a Service

After the service, please leave the site promptly to avoid any delays impacting on the next service.

This will ease congestion within the car park and access roads.



Parking and Accessible Spaces

Antrim and Newtownabbey Crematorium has 94 standard car parking spaces. There are 9 accessible parking spaces close to the ceremony room entrance, these are for blue badge holders and are on a first come first served basis. There are also 2 funeral cortege spaces and 2 officiant spaces.

Overflow car parking is available directly opposite the Crematorium at Ballyearl Arts and Leisure Centre.

Although we provide a large car park, it can become full at busy times. We kindly request that you park safely and thoughtfully and use the designated overflow car park where necessary. To ensure access for emergency vehicles, please do not park on landscaped or designated no parking areas. Thoughtful parking helps maintain a calm environment and avoids causing additional distress to other mourners.

Numbers in attendance

Antrim and Newtownabbey Crematorium does not have control of the number of mourners or the number of vehicles which arrive for a ceremony at the Crematorium.

Funeral Directors and Funeral Arrangers

We have asked Funeral Directors and Funeral Arrangers to liaise with bereaved families and share this information, ensuring it can be passed on to family and friends attending services at Antrim and Newtownabbey Crematorium.



Respectful Waiting

We understand that funerals are a very difficult time for families. Due to the nature of our work, we support many families throughout the day along with Funeral Directors and officiants so with your help we can continue to provide the care and respect each ceremony deserves.

While we appreciate that funerals can be an opportunity to reconnect with family members and old friends, please remember that at the same time, another family may be saying a very emotional goodbye in our Ceremony Room.

As many people travel by car due to our location, especially for well-attended services, we respectfully ask that you remain in your vehicle until the hearse for your ceremony arrives. By waiting in your car, you are helping to ensure that every family receives the privacy, dignity, and calm atmosphere they deserve on their final journey. There is no onsite café or waiting room facilities available at the Crematorium.

Thank you for your understanding and support to ensure that everyone can have the time and space they need during their time of grief.

