

PRIVACY NOTICE

We are collecting information from you for the purposes of finding out about our visitors and their visitor experience at our heritage sites. This is in accordance with 6(1) (b) of the GDPR – processing is necessary for the performance of a contract and 6(1)(e) of the GDPR – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

We are also collecting information in order to inform you about future events that may be of interest to you, including direct mail of our seasonal guides. This is in accordance with 6(1) (a) of the GDPR– consent of the data subject. You can withdraw consent at any time by notifying the Council that you no longer wish to receive this information.

Information collected may be shared with Ticketsolve who manage our Box Office System and Mailchimp our email database. Both these companies fully comply with the new GDPR legislation and guarantee the highest level of data encryption and security. Information will not be transferred to countries outside the EEA. All information collected and processed may be subject to audit. The Council may also process the information for research purposes carried out in the public interest. All information will be held in accordance with the Council's retention and disposal schedule (see <http://www.antrimandnewtownabbey.gov.uk/Council>) and will be disposed of securely when no longer required. You have a number of rights with regard to data we hold on you – for further information see the Information Commissioner's website <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

Antrim and Newtownabbey Borough Council take your privacy seriously and will only use your personal information to provide the service you have requested from us.

If at any point you believe the information we process on you is incorrect you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter:

Data Protection Officer
Antrim Civic Centre, 50 Stiles Way, Antrim, BT41
2UB T: 028 94 463113
E: DPO@antrimandnewtownabbey.gov.uk