

HELP IS AT HAND



Local community and voluntary sector initiatives supporting the local community including the vulnerable and elderly

For further information please contact:

Freephone COVID-19 Community Helpline T. 0808 802 0020; E. covid1@adviceni.net or text ACTION to 81025. It is available 7 days a week, 9am to 5pm.

Support Service	Description	Contact Details
Age N.I. Advice and Advocacy Service	Providing free confidential advice & support for older people, their family and carers on welfare benefits. Community, residential and nursing care, housing and health.	T. 0808 808 7575 E. advice@ageni.org W. ageni.org/advice Open from 8 am to 7.00 pm, 7 days a week
Community Advice Antrim & Newtownabbey		Antrim Office: Farranshane House, 1 Ballygore Road, Antrim BT41 2RN Newtownabbey Office: Dunanney Centre, Rathmullan Drive, Newtownabbey, BT37 9DQ T. 0289590 6505 W. communityadvicean.co.uk
Newtownabbey Food Bank		c/o Carnmoney Church, 258 Carnmoney Road, Newtownabbey, BT36 6JZ T. 0758 117 9604
Antrim Foodbank		c/o Oasis Antrim, 10d High Street, Antrim BT41 4AN For opening times and referrals details contact T. 075 1581 3374 or T. 079 0289 5525
Good Morning Newtownabbey	A free telephone service for older and vulnerable people within the community that offers support to reduce isolation	T. 028 9086 6385
Good Morning Antrim	A free telephone service for older and vulnerable people within the community that offers support to reduce isolation	T. 028 9446 4619
Good Morning Crumlin & Glenavy	A free telephone service for older and vulnerable people within the community that offers support to reduce isolation	T. 028 9407 0356
Together for Ballyclare	A community based support service to support older and vulnerable people in Ballyclare, Doagh, Kilbride, Burnside, Cogry, Ballyrobert, Ballynure, Ballyeaston	T. 079 0766 5885
Antrim and Newtownabbey Street Pastors		T. 075 4393 7436 W. newtownabbeystreetpastors.org
COVID-19 Response Telephone and Alert Service	For those feeling vulnerable and isolated	T. 028 9446 4619
Croi Eanna	Delivery of meals, good morning call, care packages, dog walking, collecting prescriptions	Roisin O Hare T. 078 5196 2110 E. eolas@croieanna.com
Community Relations Forum/Senior Citizens Forum	Collecting prescriptions, delivering groceries, arranging delivery of hot meals, assisting Good Morning Newtownabbey and Carnmoney Food Bank	The Barron Hall, 230 Antrim Road, Glengormley, BT36 7QX Kathy Wolff, Robert McQuison E. Kathywolff1@aol.com T. 028 9084 9314

Support Service	Description	Contact Details
BEDA (Ballycraig Environmental Development Association)	Offering hot meals and provision of groceries for older and vulnerable people in the Ballycraig area of Antrim town	For further information or to request support for an older client please contact T.079 2245 3548 / 077 8463 3043
Crumlin Community Hub	Services for those self-isolating including: Collecting Shopping; Posting Mail; Urgent Supplies; Collecting Prescriptions/Medication; A Friendly Phone Call. Elderly will be given priority	Text or Call: 028 9620 8284 / 0748 431 2120 E: info@asafepacetobeme.co.uk E.carolyn@asafespacetobeme.co.uk
Women's Aid (Antrim, Ballyclare, Carrickfergus, Larne & Newtownabbey)	Information, support and advice	Floating Support T. 078 5196 6517 / 078 4120 4540 Community Resettlement T. 078 2140 2024 Domestic Abuse Helplines T. 0282 563 2136 / 0808 802 1414
Ballyclare RFC COVID-19 Support	Supporting the vulnerable, elderly and those self isolating. Services include: Shopping; Collection of Prescriptions/Medication; Cutting Grass; Walking Dogs; Help with setting up electronics etc	Bob Beckworth T. 078 2584 7012 Ricky Lutton T. 0789 492 0026 Robin Byers E. RobinByers@btinternet.com
Community Advice Antrim & Newtownabbey (CAAN)	Offering an enhanced telephone advice service	T. 028 9590 6505
Links Counselling Service	Here to help if you are feeling anxious, low in mood or suffering mild to moderate mental health difficulties	T. 028 3834 2825 W. linkscounselling.com/news
Together for Templepatrick	Dedicated team of volunteers to support the elderly/ vulnerable in Templepatrick Services include phone calls, collection of prescriptions/ shopping, connection with local food banks and supply of essential provisions	T. 079 3309 4952 (10am to 6pm or leave a message)
South Antrim Community Transport	Service available in the following rural areas only: Toome, Randalstown, Parkgate, Templepatrick, Crumlin, Greater Antrim Area (not within 3 miles of the town centre)	Unit 30, Dennison Industrial Estate, Avondale Dr, Ballyclare BT39 9EB Tom Mc Carthy T. 02893 342455 E. tom@southantrimcommunitytransport.com
Bawnmore Residents Association	Supporting the Food Distribution in Mill Green Youth Centre. Promoting Good Morning and other useful things via Social Media	E. bdrach@virginmedia.com
Rathcoole Neighbourhood Renewal	Grocery, Prescription and meal delivery service. Great Street Exchange contact sharing for local residents with monitored Whatsapp Groups.	Facebook: Rathcoole Neighbourhood Renewal (@rathcoole.neighbourhoodrenewal)
Mayfield Community Association		Mayfield Village Hall Helen Callaghan T. 028 9084 4380 or 079 1567 0093 E. helen.callaghan@yahoo.co.uk
Muckamore Parish Development Association	Working with vulnerable groups	4 Fortgreen, Antrim, BT41 4QJ Kim Dunne T. 075 3928 4961 E. dunnekim@icloud.com
TIDAL Toome	-Grocery shopping, dog walking and picking up prescriptions offered by volunteers -Cooking facilities in several units to deliver food	Una Johnston T. 077 4357 5969
Monkstown Boxing Club	Providing a soup kitchen with hot and cold meals delivered to local vulnerable people identified by Good Morning Newtownabbey and local Churches	Cashel Drive ,Monkstown Paul Johnston T. 079 0969 4328 E. paul@monkstownboxingclub.com

For further information please

E. COVID-19CommunityResponse@antrimandnewtownabbey.gov.uk

Businesses Remaining Open in Antrim and Newtownabbey

Business Name	Opening Times	Additional Information
Crumlin & Surrounding Areas		
Grocery / Fresh Food		
Tesco	Open	
Eurospar	Open	
Dans Fruit Veg Shop	Open until 3pm	Delivery service available to Crumlin and Glenavy T. 077 1129 9391. Delivering to Antrim only on a Thursday.
Russell's Food & Drink	Open Daily 8am-7pm	
Crumlin Quality Meats	Open Thu to Sat 9am-2pm	Free local delivery service T. 075 6371 1027
Costcutters, Tully Road	Open Mon to Sat 8am-8pm Sun 9am-8pm	Shop and petrol pumps open, paint shop closed Free delivery service within 5 mile radius For delivery or collection. T. 028 9082 5706
Health Services		
Medicare, Main Street	Open	
Opticare Opticians Crumlin	Shop closed but eye and glasses emergencies still available by appointment	Free delivery service for children, key workers, elderly or anyone who has broken or lost their glasses. T. 028 9443 8722
Crumlin Podiatry, The Mill Health Clinic		Available for emergency or urgent treatment care. T. 028 9442 3000 for Triage. Closed for routine appointments
Julie Robinson Opticians		Closed but available for emergency eye care by appointment. T. 028 9442 3955

Antrim & Surrounding Areas		
Grocery / Fresh Food		
Yew Tree Family Butchers Ltd	Open	Order online at www.yewtreefamilybutchers.com
Crosskeys Meats	Open Mon to Sat 8.30am-4pm	
Dan's Spuds and Veg	Open	T. 078 2109 3302 or PM via facebook
Poundstretchers – Castle Mall	Open	
Poundland – The Junction	Open	
B&M – The Junction	Open	
Lidl – The Junction	Open	
Asda – The Junction		
Centra, Junction One	Open	
Centra, Oriel Road	Open	Now offering delivery service for vulnerable people. Phone order in before 1pm T. 028 9446 2646. Pay over the phone by card and your order will be left on your doorstep.
Centra, Islandbawn	Open 6am-9pm	Petrol, post office, off licence, lottery, fresh food and groceries
Maxol Town Parks	Open 8am-8pm	

Business Name	Opening Times	Additional Information
Antrim & Surrounding Areas		
Grocery / Fresh Food		
SPAR Parkhall	Open	
Tesco	Open	
Iceland	Open	
Poundland – Castle Mall	Open 8am-5.30pm	
Simpsons Newsagent	Open	Shop open as normal but deli counter closed
Asian Mix – Castle Mall	Open 10am-4pm	
Marquess Meats	Open 9am-6pm	Telephone orders only T. 028 9446 5180. Free local deliveries on orders over £30. Shop closed. Telephone order and collect from yard
Vivo Newpark	Open 8am-8pm	Shop open T. 028 9446 5228
Spar NI, Greystone Shopping Centre		Shop open – wide range of fresh produce including butchery
Day Today Antrim, 83 Church Street		Manned petrol pumps , groceries, lottery. T. 028 9446 2642
The Corner Stores, Dublin Road	Open 7am-6pm	Deliveries available T. 028 9446 9343
McCormacks Butchers, Unit 6 Castle Walk	Open 9am-5pm	T. 028 9446 6507. Pay over the phone, they will call you back when the order is ready to collect. Customers can also come to the shop as normal without pre-ordering.
The Paper Shop	Open 6.30am-9pm	Now offering deliveries Available Mon to Sat 10am-5pm. Charge of £1.50 for Antrim Town.
Sequoia Coffee		Bags of whole bean & ground coffee to make at home, delivered via Royal Mail. Deliveries available to Antrim Town area only. Order via: Facebook page or E. sequoiacoffee@gmail.com Payment via PayPal or direct bank transfer.
Health Services		
Holland and Barrett, Castle Mall	Open 10am-4pm	
Specsavers, Castle Mall	Open 10am-4pm	
Gordons Chemist, Castle Mall	Open	
Clear Pharmacy, Fountain Hill	Open	
Boots Chemist	Open 2-5pm	
Superdrug, Castle Mall	Open 12-4pm	
Specsavers, Antrim	Mon to Fri 10am-2pm. Out of Hours Service: Sat 10am-2pm.	For essential and urgent services (including glasses repair and contact lens advice). T. 075 1553 6965 for triage consultation.
Hardware		
Islandbawn Stores Building & DIY Supplies	Open for essentials only	Delivering gas, coal and logs. To place a delivery for the above items T. 028 9446 4512 or FB message.
Greenmount Country Stores	Open Mon to Fri 8.30am-4pm & Sat 8.30am-12pm	Telephone orders only in and pay over phone, collect at the store T. 028 9446 6299
Other Services		
Post Office – Castle Mall	Open 9.30am-5pm	
Antrim Pets	Open	Click and collect service T. 028 9446 8371

Business Name	Opening Times	Additional Information
Food Takeaway / Delivery		
Pizza Time	Open Thu to Sun 4-10pm	Order online www.pizzatimeantrim.co.uk
Furama Chinese Restaurant	Open for deliveries only	T.028 9446 5585
Masala Fusion	Open for takeaway & deliveries only	T.028 9446 1626 or visit www.masalafusions.co.uk
Express Turkish Kebab & Pizza House Antrim	Open for deliveries only	T.028 9446 8888
Redz Antrim	Open for deliveries only	Visit www.redzantrim.com or T.028 9442 8100
Ellie Mays	Open Thurs to Sat 4-7pm & Sun 1-7pm	T.028 9443 3796. Payment via debit/credit card. Special rate for pensioners please ring for details
Pizza The Action	Open from 4pm daily	Collection and Delivery available. T.028 94 463 463 or visit www.pizzatheaction.net Contactless payment facility
Baan Thai	Open from 4.30pm daily	Thai, Chinese and European food as per takeaway menu – T.028 9442 8513. £2.20 delivery charge for Antrim Area.
Lucky Star Chinese	Open	Thai, Chinese and European food as per takeaway menu – T.028 9442 8513. £2.20 delivery charge for Antrim Area.
Parkhall Chippy	Open Mon to Sat 12-9pm & Sun 12.30-9pm	Full menu available at www.parkhallchippy.com Deliveries only
Shunters Chip Shop & Smokehouse	Check Facebook page for opening hours	Delivery service only T.028 9442 9608

Templepatrick & Surrounding Areas

Grocery / Fresh Food

The Butcher at Colemans Garden Centre	Open for collections only	Telephone orders only between 11am and 2pm. Orders ready for collection between 2pm and 3pm. Card payments only and must be paid when placing order. T.028 9436 2205
EUROSPAR Templepatrick	Open	Instore butchery, post office, fresh produce. T.028 9443 2647 to order and arrange delivery
Spar Parkgate	Open 7am-7pm	Delivery service available for vulnerable customers, orders to be placed by 12pm for delivery after 3pm that day. Free Barista coffee for NHS, Care and Emergency services staff.

Health Services

McKays Pharmacy, Templepatrick	Open	
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Ballyclare & Surrounding Areas

Grocery / Fresh Food

Jenkins Butchers	Shop open	T.028 9334 1822. Deliveries and Collections are available.
SPAR Ballyclare	Open	Delivery service available T.028 9335 2735 or mail FB page
Six Mile Valley Potatoes		Collection service available T.077 7890 7457 – orders to be placed in advance. Delivery service available depending on order value and distance
Ballylagan Organic Farm	Open	Online ordering service available for collections and deliveries. Deliveries within 15 mile radius (£30 minimum spend and £5 delivery charge)
Asda	Open	
Ross's Joint	Open	Delivery service available T.028 9335 2036

Business Name	Opening Times	Additional Information
Haggans fruit & Veg	Open for collections	Telephone orders T. 028 9335 2347, pay by card over phone or by contactless upon collection.
Jackson's Ballynure	Open	Coffee shop closed. Telephone orders taken 8am-4.15pm, T. 028 9335 2592. Orders must be collected one hour after order is placed, last collection is at 5.15pm
Poundland	Open	Essential food and home items in store. T. 028 9334 4732
Ballynure Spar & The Green Deli	Deli – 6am-2pm Shop – normal hours	T. 028 9334 9335. Hot meals available from deli

Health Services

Clear Pharmacy, Rashee Road	Open	
Boots, The Square	Open	Boots offer a free online repeat NHS prescription service – delivered free to your home

Food Takeaway / Delivery

Greys Ballyclare	Open	Delivery available T. 028 9303 8112
Collinview Restaurant @ Ballyclare Golf Club	Open	Wide range of meals delivered free of charge to Ballyclare, Doagh and surrounding areas T. 028 9332 4542

Glengormley & Surrounding Areas

Grocery / Fresh Food

Tesco	Open	
Fortwilliam Greengrocers	Open	Delivering locally. T. 028 9077 1013
Iceland	Open	
Tramways Butchers	Closed Wed & Sun, all other days 10am-4pm	
Nesbitt's Quality Meats	Open Tue to Sat 9am-3pm	T. 028 9083 2050 or send order via Facebook / Instagram Message
Eurospar Rathcoole, The Diamond		Offering home delivery service for orders over 10 items, deliveries available every day except Wed & Sun. T. 028 9036 9884
Vivo, Rathcoole		Home delivery on a range of hot food and groceries, card payments can be taken over the phone T. 028 9085 2387
Helens Fruit & Vegetables, Carnmoney		Wide range of fresh produce. No customers allowed in shop, no cash accepted. Orders can be placed via T. 07925 991270. Card payments can be taken by phone.
Spar Ballyduff		Telephone orders through for delivery T. 028 9085 2387
Twinburn Spar, Monks-town Road		T. 028 9086 0876 to order and arrange delivery
Spar, Fairview Road, Newtownabbey		T. 028 9084 9083 to order and arrange delivery
Belfast Bakehouse, Carnmoney Rd		A range of fresh baked breads, desserts traybakes and essential items. Prepared packs available or build your own. Facebook / Instagram – Belfast Bakehouse Order by DM or T. 07821 770265. Payment via PayPal: PayPal.me/belfastbakehouse . Delivery charge of £2. Minimum order value £10, no delivery charge on pensioner packs.
Richmond Quality Meats, Richmond Avenue	Open Mon, Wed & Fri 9am-4pm Tue, Thu & Sat 9am-6pm	Butchery - also offering fresh fruit and vegetables Home deliveries – Mon, Wed & Fri 4-6pm. Delivery free on orders over £20, restricted to BT36,37&38. To Order: PM via Facebook @ Richmondqualitymeats or T. 028 9084 4640. Payment by: card; PayPal. PayM or cheque

Business Name	Opening Times	Additional Information
The Butchers, Monkstown	Re-opening on Wed 8 April. Open Tue 9am-2pm Pre order collections 2.30pm - 3.30pm Wednesday 9am-2pm	T. 028 9085 4770 Thursday 9am- 2pm pre order collections 2.30pm - 3.30pm Friday 9am- 3.30pm pre order collections 3.45pm - 4.30pm Saturday 9am-3.30pm pre order collections 3.45pm - 4.30pm Sunday closed To arrange a pre-order call T. 078 3492 1383. Delivery is only available for self isolating and vulnerable and will be discussed when requested. Payment will be made via phone when order is ready.

Food Takeaway / Delivery

The Spice Merchant	Open	Collection and delivery service available T. 028 9086 6599 or T. 028 9086 6000. Collection and Delivery Hours: Sun to Thu 4.30-9pm; Fri to Sat 4.30-9.45pm
Corner House, 183-185 Ballyclare Rd		Free home delivery on a range of home cooked meals for Glengormley, Carnmoney and Mossley areas of Newtownabbey, T. 077 4317 1763
The Sphinx	Open 4-11.30pm daily	Order online at www.sphinxkebabs.com or T. 028 9083 6313. Collection or delivery
Pizzarella, Antrim Rd	Open 5pm-10.30pm daily	T. 028 9034 2420. Place orders as normal through: Just Eat; YOYO or Pizzarella App. Download App from www.pizzarellabelfast.co.uk Card payments only. Can order and pay by phone also.
The Captains Table	Open Mon to Sun 4-8pm	Delivery service only available. T. 028 9084 4448. Check Facebook for changes to opening hours.

Hardware

Andy's Stores	Open	Delivery service available T. 028 9086 2165
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Health Services

Medicare, Tramways	Open	
Medicare, Carnmoney Road	Open	
Medicare, Ballyclare Road	Open	
Medicare, Northcott	Open	
Gordon's Chemist, The Diamond, Rathcoole	9am -6pm. Closed Sundays	
Well Pharmacy, The Diamond, Rathcoole	Open Mon to Fri 9-5.30, Sat 9am-5pm. Closed Sun	T. 028 9085 1207. Pharmacy closed to the public 10-11am and 1-2pm
Well Pharmacy, Abbot's Cross	Open Mon to Fri 9am-6pm, Sat 9am-5pm. Closed Sun	T. 028 9036 5525. Pharmacy closed to the public 10-11am and 1-2pm

Miscellaneous

365 Taxis		Available to deliver groceries – T. 028 9036 5365
Albany Office Supplies, Mallusk	Closed to the public but offering service to key workers	Ink, till rolls, printers, paper, office supplies etc T. 028 9083 8811 or 077 5684 5032, E. Vincent@albanydms.com or Richard@albanydms.com
Bailies Auto Refinishers		To arrange appointment contact: E. lisa@bailiesauto.co.uk or T. 077 6631 0484

Randalstown & Surrounding Areas

Grocery / Fresh Food

Kearney's	Open	Home Delivery - Send PM on Facebook or T. 028 9447 9800
Kenny's Convenience Store	Open	Offering Home Delivery - Order via Facebook message – provide name, full address, contact number and order. Limit of 3 per item
TH Duffin Butchers	Open	Offering Home Delivery and collection service – T. 028 9447 2227
Patterson's Butchers	Open	Offering Home Delivery and collection service – T. 028 9447 2565 or 079 6196 1722

Business Name	Opening Times	Additional Information
Spar, New Street	Open	Offering Home Delivery.T. 028 9447 3979
Mash Direct		FREE delivery across NI, order from www.mashdirect.com/shop
McStockers Butchers, Main St, Toome	Open Mon to Fri 9am-6pm & Sat 8am-6pm	Offering a phone order / collection service. Payment can be taken over the phone
Kelly's Spar, Main St, Toome	Open 8am – 7pm	T.028 7965 9330. Customers told to come by themselves.
Mace - Roguery Road, Toome	Open Mon to Sat 6am-10pm & Sun 7am-10pm	T.028 7965 0448. Deli closed on Sundays. Groceries, fresh food and ready meals available
Mace, Main St, Toome	Open Mon to Sat 6am-9pm & Sun 7am-9pm	T.028 7965 0330. Petrol pumps; Deli available; groceries, fresh food and healthy ready meals available
Health Services		
Randalstown Pharmacies Ltd	Open	Offering local home delivery service – T.028 9447 2751
Toome Pharmacy	Email orders through any time of day or night. Provide a contact telephone number and they will contact you when order is ready for collection	Phone ahead to order / check if prescriptions are ready. Place orders for vitamins, minerals, supplements, baby food, personal care or any shop items by T. 028 7965 9524 or E. anitagribbinpharmacy@gmail.com Orders can be paid over the phone. If you are self-isolating and live locally, your parcel can be delivered to your doorstep.
Toome Dental & Facial Aesthetics	Open for emergency treatment only	T.028 7965 0630 9am-12noon for emergency appointments
Hardware		
McManus Hardware	Open	Offering home delivery. T.028 9447 2241
Food Takeaway / Delivery		
The Elk	Open	Offering home delivery, order and pay via phone, T. 028 7965 0011
The Kandy Shop	Open	Collection service from 6-9pm, order via facebook or E. kandyshop86@hotmail.com
Truffles	Open	Orders for cold food only (e.g. sandwiches, baps and wraps) – must be received before 10am for same day delivery, T.07732 369657
The Vintage		Delivery service only, Mon-Sat, orders taken from 11am-5.30pm. Payment taken over phone and delivery left on doorstep. T. 028 9446 2526
Kenny's Home Delivery Wine		www.homedeliverywine.com
Miscellaneous		
Lynas Food Outlet	Open	Delivery services available to Antrim & Newtownabbey. Orders can be made online www.lynasfoodservice.com
Happy Hounds Dog Walking Service		T.078 4997 1267

This listing is of businesses and services throughout Antrim and Newtownabbey Borough that are still in operation during COVID-19 and providing tailored services to meet the current needs of residents.

The information is correct at time of print and is being updated frequently online at www.antrimandnewtownabbey.gov.uk/businesses-remaining-open If you own or know of a business not featured please E. business@antrimandnewtownabbey.gov.uk for us to consider adding it to the list. This list is shared for information only. Council does not endorse the services listed. Customers using this list are reminded to apply due diligence in assessing the quality, cost and suitability of services provided.