

COVID-19 **TEMPORARY** WHEELIE BIN COLLECTION MEASURES

FREQUENTLY ASKED QUESTIONS

Why can I not put out my Wheelie Box / boxes the way I normally do?

As a result of COVID-19 we are introducing **TEMPORARY** collection measures in order to reduce the hand sorting of materials by staff and ensure this recycling collection service can operate for as long as possible.

Is this going to be the new way we recycle or is it during Cov-19 only?

These are only **TEMPORARY** measures during Covid-19, and the service will go back to normal once the pandemic is over.

Can I still put clear bags of waste out with my boxes?

No, overflow bags will not be accepted at this time. We ask for boxes to be disinfected before presenting and it is not possible to do this with a bag.

I have clear plastic storage boxes, can they be used to put recycling in as long as I separate the types?

No, we can only collect materials in kerbside boxes or Wheelie Boxes as they are specifically designed to clip on to the side of our collection vehicles.

What happens if I put the wrong items into my boxes or Wheelie Boxes for collection?

If materials are not sorted properly they will not be emptied, and we will leave a leaflet behind to explain how to sort your recycling properly.

Should I clean my boxes / Wheelie Box before and after use?

Always disinfect the handles/rim of your boxes / Wheelie Box and flaps of your Wheelie Box before and after use.

Box 2 in my Wheelie box is full (plastics, food and drinks cans, foil, cartons and aerosols) – can I put these items in another section of my Wheelie Box?

Yes, you can also put them in Box 1 or Box 3, as long as they do not contain any other items.

Useful tips:

- Squash your plastic bottles, punnets and stack trays to save space
- Cut up cardboard to give you more space
- Rinse all food and drink items



REMEMBER: Please **DO NOT** place tissues in your Wheelie Box. Overflow bags, batteries, textiles and tools cannot be accepted at this time. For further information visit www.antrimandnewtownabbey.gov.uk/coronavirus-bins-recycling