

PRIVACY NOTICE

We are collecting information from you for the purposes of processing your booking and to inform you about future performances and events that may be of interest to you based on your booking history, including direct mail of our seasonal guide. This is in accordance with 6(1) (a) of the GDPR – Consent of the data subject. Information collected may be shared with Ticketsolve who manage our Box Office System and Mailchimp our email database. Both these companies fully comply with the new GDPR legislation and guarantee the highest level of data encryption and security. Information will/will not be transferred to countries outside the EEA. All information collected and processed may be subject to audit. The Council may also process the information for research purposes carried out in the public interest. All information will be held in accordance with the Council's retention and disposal schedule (see <http://www.antrimandnewtownabbey.gov.uk/Council>) and will be disposed of securely when no longer required. You have a number of rights with regard to data we hold on you – for further information see the Information Commissioner's website <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

CONSENT

Antrim and Newtownabbey Borough Council take your privacy seriously and will only use your personal information to provide the services you have requested from us.

However, from time to time we would like to contact you with details of other [specify services, offers etc] we provide.

I consent to my information being used for this purpose

If you consent to us contacting you for this purpose please tick to say how you would like us to contact you:

Post	<input type="checkbox"/>
email	<input type="checkbox"/>
telephone	<input type="checkbox"/>
Text message	<input type="checkbox"/>

If at any point you believe the information we process on you is incorrect you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter:

Data Protection Officer
Antrim Civic Centre, 50 Stiles Way, Antrim, BT41 2UB
T: 028 94 463113
E: DPO@antrimandnewtownabbey.gov.uk

If you are not satisfied with our response, or believe we are not processing your personal data in accordance with the law, you can complain to the Information

¹Eg processing your grant application, dealing with your complaint, processing your request for an assisted lift, providing you with assistance with business development, processing your planning application

² Eg PSNI, Housing Executive, Government Departments

