

Enquiry Privacy Notice
(Comment/Enquiry/Suggestion/Compliment/Request for Service/Formal Complaint)

We are collecting information from you for the purposes of dealing with your enquiry. This is in accordance with section 6(1)(e) of the GDPR — Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller. Information collected may be shared with other departments within the Council and if required, other local authorities or government agencies, to ensure that your enquiry is fully dealt with. Information will not be transferred to countries outside the EEA. All information collected and processed may be subject to audit. The Council may also process the information for research purposes carried out in the public interest. All information will be held in accordance with the Council's retention and disposal schedule (see <http://www.antrimandnewtownabbey.gov.uk/Council>) and will be disposed of securely when no longer required. You have a number of rights with regard to data we hold on you – for further information see the Information Commissioner's website <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

If at any point you believe the information we process on you is incorrect you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter:

Data Protection Officer
Antrim Civic Centre, 50 Stiles Way, Antrim, BT41 2UB
T: 028 94 463113
E: DPO@antrimandnewtownabbey.gov.uk

If you are not satisfied with our response, or believe we are not processing your personal data in accordance with the law, you can complain to the Information Commissioner's Office (ICO).