

REGISTER YOUR APPLIANCE SCHEME

Product safety recalls involving large domestic electrical appliances (such as washing machines, fridge/freezers, tumble dryers etc.) have been increasing over the past couple of years and been subject to a lot of media attention. Some of these recalls have been for some well-known household brands.



The average home has 15 electrical products with a shocking 10 of these unregistered with the manufacturer. Only those who have registered their appliances can be notified if their product is found to be faulty, leaving those who have not done so at risk.

An estimated 268 million appliances are sitting in homes belonging to consumers who have no way of being contacted if a potentially dangerous fault is discovered.

The Register My Appliance web portal, designed by AMDEA, is optimised for smartphone to make it quicker and easier to register over sixty leading brands of appliances in one place, in The majority of brands offer registration of products up to at least twelve years old.

Why register?

- Be the first to know of any safety repairs or recalls
- Improve your after sales service
- Keep in touch with upgrade news
- save money by getting an extended warranty or guarantee period.

How do I register my product?

Registering a product is easy and only takes a few minutes. There are two ways in which you can register:

1. Follow instructions supplied with product

Details on how to register your appliance can be found alongside the product's instructions for how to operate and maintain it.

2. Register online at the "Register My Appliance" website

<http://www.registermyappliance.org.uk>, which links to all the major electronics manufacturers. Even if you've had the item for a while it is still possible to register it.

To register your product, you'll usually need:

- The brand name;
- The model (usually either a name or a number);
- The serial number;
- The date of purchase (or as near to it as you can remember).

Consumers are encouraged to: visit the *GOV.UK Product Recall page for up-to-date information on current recalls.*

Anyone with concerns about product safety can call the or contact The Environmental Health Department on 028 90340160/email envhealth@antrimandnewtownabbey.gov.uk.

NOTES TO EDITORS

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AMDEA

is the UK trade association for manufacturers of large and small domestic appliances; representing over 85% of the domestic appliance industry and nearly 90% of white goods brands. Members' products include most of the UK's top selling brands of major white goods, other large and small kitchen appliances, heating, water heating, floor care, waste disposal and ventilation equipment.

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The Register My Appliance portal was designed by AMDEA to make it quicker and easier for the public to register both new and older appliances, to improve ownership data. It currently provides access to 64 leading brands. By simply clicking on the brand logo the user reaches a data entry form linked directly to the relevant manufacturer, where the vast majority accept registrations of products up to 12 years old.